

FLORIDA VILLA LINDFIELDS

TERMS & CONDITIONS

1. Arrival at the property (Unless otherwise advised to you in writing) should be after 4.00pm local time. The property must be vacated by 10.00am on the day of departure. **Vacating after 10.00am may incur charges equivalent to one day's accommodation costs.**
2. CANCELLATION
In the event that you cancel your confirmed booking, the following cancellation charges will apply:-

<i>Period Before Departure</i>	<i>Cancellation Charge</i>
More than two months	£50.00
Between one and two months	50% of Rental Cost*
Less than one month	100% of Rental Cost*

*Plus £20 of Security Deposit towards Administration Costs.
3. FORCE MAJEURE:
The owners of the property or their servants or agents will not be liable for loss or delay occasioned by and of the following:-
Strikes, Riots, Political Unrest, Hostilities, War or Threat of War, Terrorist Activity, Industrial Disputes, Fire, Flood, Technical/Weather problems to transport, Aircraft Grounding, Closure of Airports or Ports, Weather Conditions or any other event(s) beyond the owners control.
4. SECURITY BOND:
A Bond of £100 **per property** will be held on behalf of the property owner against loss or damage occasioned by the use of the property by the parties to this agreement. The bond will be fully refundable after satisfactory status report has been received and the keys returned.
5. TELEPHONES:
Most properties are provided with a telephone which provides free incoming call service, plus free use for local and emergency (dial 911) calls only. **All other outgoing calls including long distance and International calls are to be paid for by the rental clients occupying the property at the date the call is placed.**
6. Where the property has a swimming pool, the owners and owners agents do not accept liability for injury, howsoever caused, as a result of use of the pool. Guests are specifically requested to supervise children at all times, as the pools are around **six feet deep** at the deepest part.
7. Guests are advised to have an appropriate travel/holiday insurance in force for the period of the holiday.
8. CHANGES TO BOOKING:
Wherever possible, any changes to the booking requested after the written confirmation of booking is sent out to you will be accommodated. Dependent on the nature of the changes, additional costs could be incurred.
9. If full payment is not received two months before departure, we reserve the right to consider the booking as cancelled. In that event, the scale of cancellation charges above could be applied.
10. The accommodation booked cannot be **sub-let, shared or assigned**. Only the persons shown on the booking form are permitted to stay in the property booked. Pets are not permitted.
11. JURISDICTION:
Signature of the Booking Form constitutes acceptance of a contract on these terms subject to English Law and the exclusive jurisdiction of the English Courts.
12. COMPLAINTS PROCEDURE:
If you consider you have a cause of complaint whilst in Florida, the complaint must be notified to your local representative in the first instance. In most cases, problems can be resolved if this procedure is followed. Any complaint addressed in the U.K. must be received no later than seven days after your return to the U.K.